



UNIVERSITY OF NAIROBI

This is to certify that

Lornah Kemunto Mose

having satisfied the requirements

for the award of the

Certificate

IN

Information Technology Enabled Services Business

Process Outsourcing (ITES/BPO)

Grade

Pass

was presented the award on the

14th

Day of December

in the Year 2012

[Signature]

Principal, CBPS

[Signature]

Director, SC

DOUGLAS MURRAY

DALE WILSON

12/12/12