



KCC & H

KENYA COLLEGE OF COMMERCE & HOSPITALITY

Accredited
Training Centre



The Association of Business
Executive (London - United Kingdom)

Accredited
Training Centre



The Institute of
General Management

Recognised Training and
Examination Centre



INSTITUTE OF COMMERCIAL
MANAGEMENT (UK)

Accredited Training
Centre



LONDON CENTRE OF
MARKETING (UK)

**This is to Certify that
GIDEON L. NGALA**

Is hereby awarded **A CERTIFICATE IN FOOD & BEVERAGE
SALES & SERVICES TECHNIQUES**

Having satisfied the examiners in the following subjects:

- ♦ **Customer Service**
- ♦ **Fundamentals of the Hotel
And Catering Industry**
- ♦ **International Business
Communication**
- ♦ **Food and Beverage
Production**
- ♦ **Wine and Bar Knowledge**
- ♦ **Foreign Language**
- ♦ **Food and Menu Knowledge**
- ♦ **Restaurant Service**
- ♦ **Food and Beverage
Management**

Issued under hand and seal this **31st** day of
August in the year **2010**
at Nairobi, Kenya.



No. 314101

Academic Registrar

Official Seal

Director of Training

ALVIN M. KASAYA
ADVOCATE
P. O. Box 55538 - 00200,
NAIROBI

I do certify that this
is the true copy of the
original