



KENYA UTALII COLLEGE

NAIROBI

Certificate of Attendance

This is to certify that


Engwae Nyasani Beatrice

has attended and successfully completed
a Course in **Reception Techniques**


From **12th May, 2008** To **12th August, 2008**

In which the following were offered:-

- **Professional Behaviour and Attitude**
- **Effective Work Procedures**
- **Effective Communication**
- **Cashiering Functions**
- **Customer Relations**
- **Selling Techniques**



Director of Studies



Principal

Date: ...12th August, 2008....

Ref No: ...PP/RT2/2008/035....