



**UNIVERSITY OF NAIROBI**  
**OFFICE OF THE DEPUTY VICE-CHANCELLOR**  
**(ACADEMIC AFFAIRS)**

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**Kenya**

10<sup>th</sup> January, 2007

Kevin Atsango M.,  
Dept. of Periodontology/Community/Preventive Dentistry,  
College of Health Sciences,  
P. O. Box 30197,  
**NAIROBI**

Dear Atsango,

**RE: NOTIFICATION OF ACHIEVEMENT IN INFORMATION  
TECHNOLOGY**

This is to acknowledge receipt of your letter dated 8<sup>th</sup> January, 2006 and a copy of certificate of achievement and thank you for the notification. May I take this opportunity to congratulate you for the achievement. Keep up the spirit.

**PROF. JACOB T. KAIMENYI, PhD**  
**DEPUTY VICE-CHANCELLOR, ACADEMIC AFFAIRS**  
**&**  
**PROFESSOR OF PERIODONTOLOGY**

cc: Chairman,  
Dept. of Periodontology/Community/Preventive Dentistry

## Certificate of Course Completion

### IT Essentials I: PC Hardware and Software

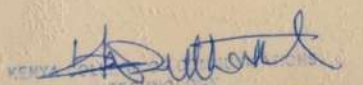


KEVIN MUTUVI ATSANGO

Date : December 8, 2006  
Instructor : WAITHAKA, STEVE  
Location : NAIROBI  
Academy Name : Kenya College of  
Communication  
Technology(Town  
Campus)

During IT Essentials I, administered by the undersigned instructor, the student demonstrated the following competencies:

- Build, configure, upgrade, and maintain a personal computer system.
- Diagnose and resolve problems of a personal computer system.
- Install and configure various computer peripheral devices.
- Setup, configure, and maintain a local area network.
- Resolve network connectivity problems on a local area network using a systematic troubleshooting approach.
- Install, configure, upgrade, and maintain Microsoft Windows operating systems.
- Diagnose and resolve problems using Microsoft Windows system tools.
- Utilize relevant workplace safety and environmental standards during computer maintenance.
- Effectively utilize a customer-oriented approach to resolve user problems.
- Provide computer hardware and software support based upon a set of standard and systematic diagnostic principles.

  
Instructor's Signature  
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