

Certificate of Participation

Vine Base Services Limited.

(Regional Management Development Partnerships)

hereby awards

JANE MACHARIA

in recognition of participation in

Customer Care Training For Front Office Staff

Held at University of Nairobi

(4th April 2009)

Director of Logistics & Programmes

[Signature]

Chief Executive Officer

[Signature]



VBS:0404293

17/6/09

17/08/09