



Bell Institute of Technology

P.O. BOX 1237-00200 TEL. 316979 NAIROBI
Asili Cooperative Hse. Moi Avenue.

This Certificate is Awarded to

NGIELA DANSON OMONDI

who has successfully completed the recognized course

DIPLOMA IN TELECOMMUNICATION SYSTEMS & SUPPORT

*and certified examiners in the prescribed
examination held in*

April 2008 Attaining Credit

SUBJECTS:

DIGITAL ELECTRONIC I
MATHEMATICS FOR SCIENCE
ANALOGUE SYSTEMS
PABX SYSTEMS THEORY
COMMUNICATION SKILLS
SWITCHBOARD MANAGEMENT
COMPUTER STUDIES
QUANTITATIVE TECHNIQUES
COMMUNICATION SYSTEMS
DATA COMMUNICATION
ORGANIZATIONAL PROCESSES
MANAGEMENT SKILLS

GRADE:

PASS
CREDIT
CREDIT
CREDIT
DISTINCTION
CREDIT
CREDIT
PASS
PASS
CREDIT
CREDIT
CREDIT

Instructor's Sign



Director's Sign

C/No...2009BITS8002279.....

Date..22/4/2008...

 **LINCOLN
CONSULTING LTD**

STRATEGY & HUMAN RESOURCE MANAGEMENT CONSULTANTS

Certificate of Participation

This is to certify that

DANSON OMONDI

Has participated in and successfully completed training on
CUSTOMER SERVICE - KNOW YOUR CUSTOMER
held on 14th & 15th October 2009



.....*Granted*
Signed on behalf of Lincoln Consulting