



UNIVERSITY OF NAIROBI

This is to certify that

Francis Chege Gatabu

having satisfied the requirements
for the award of the

Certificate

IN

**Information Technology Enabled Services/Business
Process Outsourcing (ITES/BPO)**

Grade

Credit

was presented the award on the

22nd Day of **November** in the Year **2013**

School of Computing & Informatics
University of NAIROBI

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