



UNIVERSITY OF NAIROBI

This is to certify that

Simon Ngure Mwangoo

having satisfied the requirements

for the award of the

Certificate

IN

Information Technology Enabled Services/Business

Process Outsourcing (ITES/BPO)

Grade

Credit

was presented the award on the

22nd Day of November in the Year 2013

School of Computing & Informatics

University of NAIROBI

P.O. Box 30197

NAIROBI

Principal, CBPS

Director, SCI

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